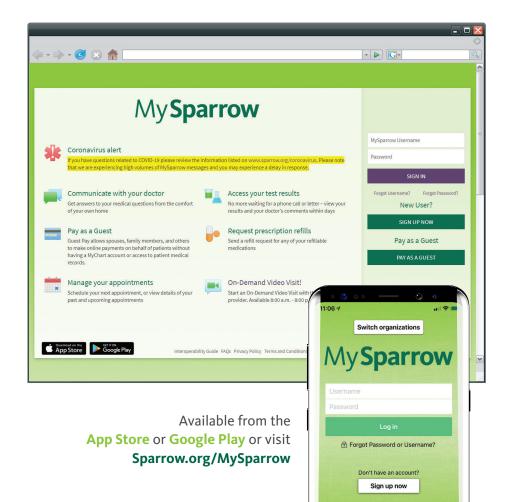




MySparrow and MySparrow Mobile App

Sparrow's innovative technology is just one way we're changing healthcare for the better. It's the Sparrow Way.

Access your test results as soon as they're available, view past results, communicate with your doctor, and much more. There's no need to wait for your results in the mail with **MySparrow**!



MySparrow

Convenience

With MySparrow and the MySparrow Mobile App, you'll be able to access your medical records from anywhere and receive reminders of appointments, health maintenance items, and health screenings. If you have a Sparrow physician, you can send messages directly to them, schedule appointments, and request prescription renewals. Avoid the hassle of filing paperwork or keeping track of past results. Everything is stored in one, easy-to-access place! Schedule a Video Visit with your physician or receive immediate care with Sparrow's next available provider with an On-Demand Video Visit.

Better Care

Gain access to new and exciting tools designed to add convenience and enhance care. Being informed, knowing your history, and having your healthcare providers all on the same page leads to better communication and better care for you.

More Access

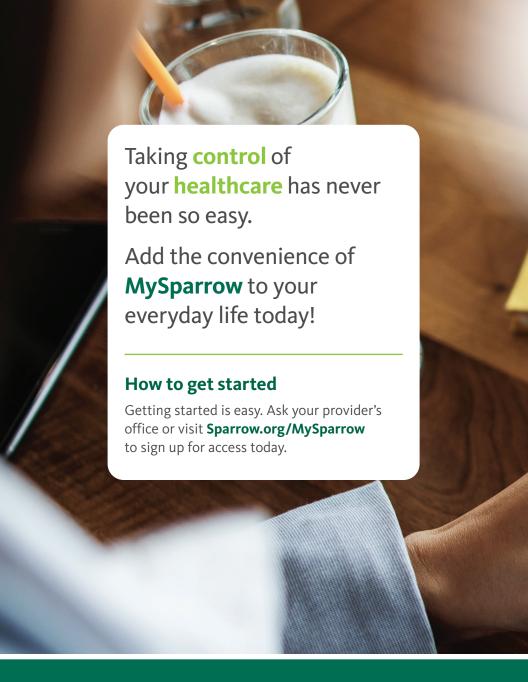
You can also use **MySparrow** to manage your entire family's care. Parents can access their child's **MySparrow** account, patients can give a spouse access to their **MySparrow** account, or caregivers can get access to the **MySparrow** account of someone for whom they care, such as an elderly parent.

To protect our patients' privacy and to comply with Michigan state law, all patients over 12 years old must give their consent to allow proxy access. Teens will be privately asked if they would like to grant proxy access to parent(s) or legal guardian(s). While we encourage teens to discuss important issues with parents or guardians, we are required to ask parents to leave for that part of the exam for confidentiality.

Your Information Is Safe

Your needs are our first priority, which is why Sparrow partnered with a leading national provider of Electronic Medical Record (EMR) systems when implementing iSparrow EMR. Your records will be secure with iSparrow EMR, and you will get lab and X-ray results as soon as they're available — sometimes within hours.

iSparrow EMR features industry-standard encryption, firewalls, and intrusion-detection/prevention systems to keep your records safe and secure.





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